



September 13th, 2021

TO: Valued Partners

RE: Rouzer Group - New Inside Sales – Construction Materials

Rouzer Group is proud to announce that Victoria Rieck has joined the Rouzer team as of August 7th, 2021. Victoria is joining the Construction Materials team and is already diving into our manufacturer portals, catalogs, and processes.

Victoria comes to Rouzer from the plumbing supply industry. She has experience working at the City Desk writing and picking orders, processing returns/warranties, maintaining stock levels, and assisting with shipping/logistics. We believe this customer service experience will be an easy transition from one industry into our industries (Electrical and Utility).

See attached "[Call Routing](#)" file to see which lines she will be supporting.

With our new addition to the Construction Materials team, Gene Osterberg, LC will be returning to outside sales working directly with architects and engineers to drive specifications. Gene's time inside working closely with manufacturers, brings a whole new level of expertise to the field.

Please join me in welcoming Victoria and wishing Gene luck!

Victoria Rieck: Inside Sales – Construction Materials

Email: victoria@rouzer.com

Direct: 763.278.1037 (Gene's old direct line)

Gene Osterberg: Architect & Engineer Specification Specialist

Email: gene@rouzer.com

Direct: 612.618.1776

Thanks,

A handwritten signature in blue ink that reads "Heather McNulty".

Heather McNulty

Vice President – Operations, Managing Partner